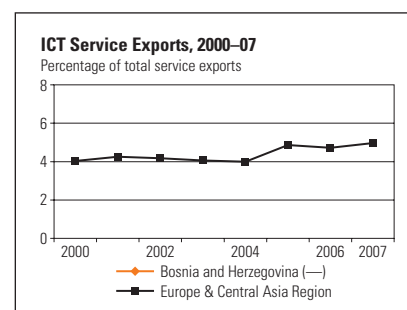
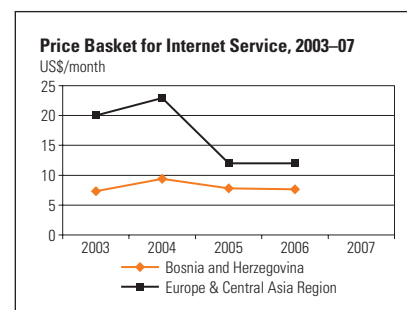
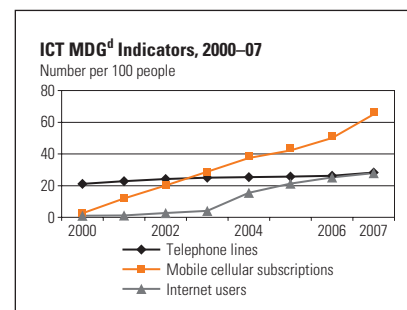
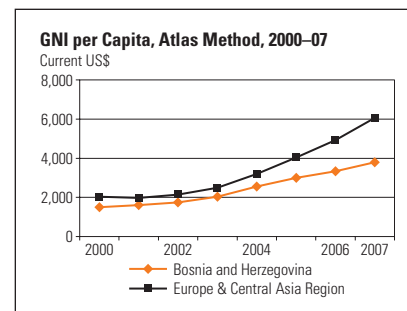


## Bosnia and Herzegovina

	Bosnia and Herzegovina		Lower-middle-income group	Europe & Central Asia Region
	2000	2007	2007	2007
<b>Economic and social context</b>				
Population (total, million)	4	4	3,435	446
Urban population (% of total)	43	47	42	64
GNI per capita, World Bank Atlas method (current US\$)	1,500	3,790	1,905	6,052
GDP growth, 1995–2000 and 2000–07 (avg. annual %)	25.2	5.3	8.0	6.1
Adult literacy rate (% of ages 15 and older)	97	—	83	98
Gross primary, secondary, tertiary school enrollment (%)	—	—	68	82
<b>Sector structure</b>				
Separate telecommunications regulator	Yes	Yes		
Status of main fixed-line telephone operator	<i>Public</i>	Mixed		
Level of competition <sup>a</sup>				
International long distance service	<i>M</i>	C		
Mobile telephone service	<i>P</i>	C		
Internet service	<i>C</i>	C		
<b>Sector efficiency and capacity</b>				
Telecommunications revenue (% of GDP)	4.3	5.7	3.1	2.9
Mobile and fixed-line subscribers per employee	480	657	624	532
Telecommunications investment (% of revenue)	22.8	13.6	25.3	22.0
<b>Sector performance</b>				
<b>Access</b>				
Telephone lines (per 100 people)	21.1	28.2	15.3	25.7
Mobile cellular subscriptions (per 100 people)	2.5	64.9	38.9	95.0
Internet subscribers (per 100 people)	0.4	7.3	6.0	13.6
Personal computers (per 100 people)	3.9	6.4	4.6	10.6
Households with a television set (%)	87	96	79	96
<b>Usage</b>				
International voice traffic (minutes/person/month) <sup>b</sup>	7.7	20.1	—	—
Mobile telephone usage (minutes/user/month)	—	—	322	154
Internet users (per 100 people)	1.1	28.0	12.4	21.4
<b>Quality</b>				
Population covered by mobile cellular network (%)	60	99	80	92
Fixed broadband subscribers (% of total Internet subscrib.)	0.0	30.9	40.4	32.5
International Internet bandwidth (bits/second/person)	7	530	199	1,114
<b>Affordability</b>				
Price basket for residential fixed line (US\$/month)	4.6	6.3	7.2	5.8
Price basket for mobile service (US\$/month)	—	6.6	9.8	11.8
Price basket for Internet service (US\$/month)	—	7.6	16.7	12.0
Price of call to United States (US\$ for 3 minutes)	2.96	3.62	2.08	1.63
<b>Trade</b>				
ICT goods exports (% of total goods exports)	—	0.5	20.6	1.8
ICT goods imports (% of total goods imports)	—	3.8	20.2	7.0
ICT service exports (% of total service exports)	—	—	15.6	5.0
<b>Applications</b>				
ICT expenditure (% of GDP)	—	—	6.5	5.0
E-government Web measure index <sup>c</sup>	—	0.29	0.33	0.36
Secure Internet servers (per 1 million people, Dec. 2008)	—	7.4	1.8	23.9



**Sources:** Economic and social context: UIS and World Bank; Sector structure: ITU; Sector efficiency and capacity: ITU and World Bank; Sector performance: Global Insight/WITSA, IMF, ITU, Netcraft, UN Comtrade, UNDESA, UNPAN, Wireless Intelligence and World Bank. Produced by the Global Information and Communication Technologies Department and the Development Economics Data Group. For complete information, see Definitions and Data Sources.

**Notes:** Use of italics in the column entries indicates years other than those specified. — Not available. GDP = gross domestic product; GNI = gross national income; ICT = information and communication technology; and MDG = Millennium Development Goal.

**a.** C = competition; M = monopoly; and P = partial competition. **b.** Outgoing and incoming. **c.** Scale of 0–1, where 1 = highest presence. **d.** Millennium Development Goal indicators 8.14, 8.15, and 8.16.